



Privacy Policy

At CulturaCare Management Services, we value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and safeguard your information in compliance with Cellular Telecommunications Industry Association (CTIA) guidelines and applicable state-specific privacy laws.

1. Information We Collect

We collect various types of information from our customers, including but not limited to:

- Contact information: name, email address, phone number, mailing address.
- Service-related information: any details necessary to provide and manage our services.
- Payment information: credit card number, billing address, and transaction details.

2. How We Collect Your Information

We collect your information through:

- Forms on our website.
- Service contracts.
- Communication by email or phone.
- Point of sale, if applicable.

3. Why We Collect Your Information

We collect your information for legitimate business purposes, including:

- To provide and deliver our services to you
- To schedule, confirm, or modify appointments.
- To process payments and provide you with a receipt or invoice.
- To communicate with you regarding our services or updates.

4. Information Sharing

We do not share or sell your personal information to third parties for marketing or promotional purposes.

We may share your information with third-party service providers to support essential business operations, such as payment processing or service delivery. Note: All sharing excludes mobile opt-in and

consent information, which is never shared with anyone for any purpose.

5. Opting Out of Communications

You can opt out of receiving communications from us at any time by:

- Texting or replying STOP, UNSUBSCRIBE, or QUIT to SMS messages.

6. Accessing or Modifying Your Information

If you have any questions regarding this Privacy Policy or if you would like to request changes to your personal information, please contact us at:

Phone: (213) 531-0291 Email: laura@culturacarems.com

7. Availability

This Privacy Policy is readily available on our website and linked within any forms or contracts where customer information is collected.